



# Online Provider Locator

1. Go to [paisc.com](http://paisc.com).
2. Click on "Members" at the top of the page.
3. Click on the words "Type your Group Number here" and enter your group number. Your group number is listed on your member ID card below your group name.
4. Click "Log In."
5. At the bottom of the page are your network providers' logos. Click on the tab below the preferred provider network logo that corresponds with the logo shown on your member ID card.
4. On the provider's landing page, follow the prompts to "Search for a Provider," "Locate a Provider," or similar wording.
7. Enter search criteria. There are options to search for provider type, location, specialty, etc. Other search options may include search by Zip code, County, City, distance, etc.

The screenshot displays the PAI website's online provider locator interface. At the top, there is a navigation bar with links for Products, Prescription Drug Information, Forms, How to Read Your EOB, and ACA News. Below this, a search bar is visible with a 'Submit' button. The main content area is divided into several sections:

- Members:** A sidebar menu with options for Forms, Health Management Programs, and Value Add and Discount Programs.
- Logout:** A button labeled 'Log Out >>'.
- PAI Benefits Portal:** A section titled 'Securely access claims, review your plan, and manage your information.' with a 'Log In >' button.
- SCMA Members' Insurance Trust:** A section for SCMA members, providing information on Health Management Programs and Value Add Programs. It includes a 'Can't Find What You're Looking For?' section with a support phone number: 1-800-768-4375.
- QUICK Benefit Look up:** A section providing a brief summary of plan benefits and a 'Go to Benefit Portal >' button.
- First Health:** A section for finding a First Health Network Provider, with a 'Search for Providers >' button.
- EXPRESS SCRIPTS:** A section for getting information about the Express Scripts pharmacy plan, with a 'Visit Express Script >' button.
- PERSONAL HEALTH ASSESSMENT:** A section for a personal health assessment survey, with a 'Personal Health Assessment >' button.

To get the best results from your search, please enter as many criteria as possible. The more fields that have entries, the narrower the search results will be. If you cannot find a provider in your city or county, please contact PAI's Customer Service Department (800-768-4375).

*Information is subject to change without prior notice. PAI cannot guarantee that the provider's directory information is always current. Check with your provider(s) before making an appointment to verify that they are still part of the network.*



17 Technology Circle, Suite E2AG  
Columbia, SC 29203  
800-768-4375  
[paisc.com](http://paisc.com)

